

RESUME

ANOWAR HOSSAIN

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Doha Qatar.



Subject: Apply for IT Technician Job.

Microsoft
CERTIFIED
*Technology
Specialist*

Microsoft
CERTIFIED
IT Professional

Microsoft
CERTIFIED
Solutions Associate

Career Objective:

- Seeking a challenging career with a progressive organization that provides an opportunity capitalize my technical skills & abilities in the field of information technology (IT).
- To work at a leading company, utilizing my expert knowledge of computer hardware networking and operating systems to design solutions to specific problems and improve computer performance while continuing to enhance my expertise.

Professional Experience:

IT Technician, Ministry of Commerce & industry (**MOCI**) project by Computer Arabia W.L.L, 01 July 2022 to continue. Lusail city, Doha-Qatar.

Duties/Responsibilities:

- ✓ **SMAX, SCCM, SCOM, LAPS UI, NEXTHINK**, software utilizes.
- ✓ Reimage a PC, Remove AD & SCCM, Requesting local permission.
- ✓ Installing and configuring computer hardware, software, systems, networks, printer, scanner & POS machine etc.
- ✓ Port active, port clear, stack/switch/port/patch panel work etc.
- ✓ Application Daem platform, Tawasol, BSS system in walk-in application, BSS System Backoffice, POS software install & active device, Tamwin system, Mawared, Single window authoring CMS, GTA, Dhareeba tax portal, CMS Invest in Qatar portal etc.
- ✓ Microsoft Outlook, Office 365, Microsoft team, Company portal.
- ✓ Set up and install equipment such as microphones, sound speakers, video screens, projectors, video monitors, recording equipment, connecting wires and cables, sound and mixing boards for events and functions such as concerts, sports events, meetings and conventions, presentations, and news conferences.

IT Technical Support, Al-Jazeera Exchange Co. W.L.L, 21 March, 2019 to 30 June 2022. Al Sadd, P.O. Box 24413, Al Sadd Street, Doha, Qatar.

Duties/Responsibilities:

- ✓ Installing and configuring computer hardware, software, systems, networks, printers and scanners
- ✓ Repairing and replacing equipment as necessary
- ✓ Talk staff or clients through a series of actions, either face-to-face or over the phone, to help set up systems or resolve issues
- ✓ Set up new users' accounts and profiles and deal with password issues
- ✓ Remotely connect to client PC IT support & solution.
- ✓ Social media like, Face book and Twitter, Instagram, LinkedIn, SEO, can now replace my IT service desk, which approaches are best for social media technical support.
- ✓ Photoshop, Illustrator, QuarkXPress, CorelDRAW.

IT Supervisor, Fir Hospitality Cleaning & Services W.L.L, 28 March, 2018 to 20 March 2019. House No: 1, Street No: 948, Zone: 6, Area: Al Ganim Al Atik, Doha, Qatar.

Duties/Responsibilities:

- ✓ Ability to troubleshoot hardware and software problems.
- ✓ Knowledge of network infrastructure, including CAT5/6 cabling, wireless networks, network switches, WAN/LAN.
- ✓ CCTV Camera Installation.
- ✓ Biometric attendance system with door lock.
- ✓ Excellent organizational and prioritization skills, attention to detail, and problem-solving skills.
- ✓ Test and evaluate new technology
- ✓ Possibly training more junior staff members.

Senior Lecturer of Computer, National Youth Training Centre (NIT). January 2010 to 2014 House No: #36/7 Mirpur Road, Dhanmondi, Dhaka, Bangladesh.

Duties/Responsibilities:

- ✓ Microsoft Office (All Version)
- ✓ Hardware, Networking
- ✓ Manage Windows and Linux server administration
- ✓ Configuration & manage various service like, DNS, DHCP, PROXY, FTP, Apache mail server with high availability feature Knowledge on Active Directory.
- ✓ Web Design & Programming: HTML, CSS, C++, PHP, LARAVEL etc.
- ✓ Photoshop, Illustrator, QuarkXPress, CorelDRAW, Auto Cad 2D & 3D

Professional Qualification:

Course Name	: Diploma in Networking Technology NT
Duration	: September 2011 to March 2013
Training Service Provider	: Bhuiyan Institute of Technology (BITL). House no #59/A, Road #7/A, Dhanmondi, Dhaka-1205, Bangladesh.

Certification Windows Environment: -

ICDL (International Computer Driving License)

A+®(CompTIA)

NETWORK+®(CompTIA), **MCTS**, **MCSA**, **MCITP**, **ITIL**.

Certification Linux environment: -

- ® Linux Fundamental
- ® Linux System Administration
- ® Linux Services & Security Administration

Course Name : **Web Application Development-PHP.**
Duration : July 2010 to December 2010.
Institute Name : Ministry of youth & sports department of Youth development, Cumilla, Bangladesh.

Course Name : **Professional Computer Certificate.**
Duration : April 2008 to June 2008.
Institute Name : ANSAR VDP Adjutant, Cumilla, Bangladesh.

Other Experiences and Skills MANDOOB:

MOI Services, HUKOOMI, ADLSA, MOCI works etc.

Educational Qualification:

Sl.no	Exam Name	Division/Grade	Passing Year	Board/University
1	M.A	3.00	2010	Islamic University
2	B.A	2 nd Class	2008	Islamic University
3	H.S.C	2.92	2005	Madrasah
4	S.S.C	2.75	2003	Madrasah

Personal Information:

- Father's Name : Amir Hossain.
- Date of Birth : 23rd December 1988.
- Marital Status : Married
- Nationality : Bangladeshi (By Birth).
- Religion : Islam.
- Blood Group : B⁺ (B Positive).
- Height : 5'-6"

Passport Details:

- Passport No : **EJ0766166**
- Date of Issue : 17/10/2021
- Date of Expiry : 16/10/2026

QID / Visa Details:

- QID No : **28805032444**
- Visa Expiry : 27/03/2024
- Visa type : Work visa, with NOC available.
- Join Ability : Immediate

Language Proficiency:

- English, Arabic, Hindi, Urdu, Bengali.

References:

Will be provided upon request

I hereby certify that the above information is true and correct to the best of my knowledge.


(Anowar Hossain)