



JOEL EAPHNETH

Contact Details

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Personal Dossier

Date of Birth

03rd Apr 1990

Marital Status

Married

Linguistic Skill

English, Tamil,

Passport No

U4550243

Executive Summary

- Senior Test Engineer with 9+ years of experience in Functional, Automation, Mobile, User Acceptance, Regression, Smoke & System Integration, Accessibility Testing.

Proficient in execution of Automation scripts, Test management, Defect management and in Turn contribution of additional value to the project.

- An impressive communicator with honed interpersonal, Team Player, Project Lead, Interviewer, problem solving and Technical skills. A consistent performer with keen customer centric approach.

- Extensive Knowledge in Banking Domain

Skills

- Requirements Analysis
- Test Plan/Design
- Test Execution
- Defect Management
- Automation
- Agile
- Reports/Dashboard
- Resourcing and Training
- Team Management
- Value Creation
- Quality Management

Education

- MBA (Operations Management)
Anna University,
Chennai, India
2018
- Bachelor of Engineering(Computer Science)
Sai Ram Engineering College,
Anna University,
Chennai, India
2011

Tools

- Unified Functional Testing
- Selenium
- JIRA
- SOAP UI
- GIT
- Qtest
- Zephyr
- Perfecto
- Cadence
- ALM
- RTC
- Bugzilla

Certifications

- ISTQB Foundation Level
- Qtest Specialist Level 1

Professional Summary

HCL Technologies,
India.

Senior Test Engineer- Real Estate - USAA (Oct 2014 - Present)
Location: Mexico (2016-2017)

Summary: End to End Mortgage Loan Validation using Originator, Processor, Underwriter, Closer Roles and Validating Mortgage Types, Products, Documents, Fees, Services, Income, Credit, DU, Fraud Guard, APL, APR.

- ❖ QA lead for USAA Real-estate Teams
- ❖ Validate Mortgage property requirements for mortgage loans offered to members
- ❖ Perform Loan Origination Based on Income, Credit Report and Employment Details
- ❖ Perform Loan Processing Based on Fees, Services, DU, Documents
- ❖ Perform Loan Underwriting Based on Underwriting conditions to make Decision
- ❖ Perform Loan Closing based on Closing Costs, Fees, Taxes and Documents
- ❖ Analyze Business Requirements and Prepare scenarios in Qtest and maintenance of Dashboards in JIRA
- ❖ Prepare Traceability report for all iteration testing and affirm the agreed acceptance criteria are met and to list caveat if any.
- ❖ Configuration of requirements, rules, formulas in Mortgage Cadence Admin tool
- ❖ Perform peer review for the Test cases and Configuration.
- ❖ Perform Extensive smoke testing during Code deploys and prepare E2E Loan Status report to be published to Business and Development teams
- ❖ Perform Manual Testing, Mobile testing, Integration testing, System testing, Release testing, Regression testing , Automation testing and production validation
- ❖ Liaise with Business & development team to prioritize defects and report them during Test execution. Retest defects after fixes and to regression testing where appropriate.
- ❖ Assign tasks to all Testing Team members and ensure that all of them have sufficient work in the project
- ❖ Ensure timely delivery of all testing milestones from offshore and Publish Status reports
- ❖ Escalate the issues about project requirements (Software, Hardware, Resources) to the Client
- ❖ Developed Automation Validation Tool for Loan Processing and Validation in UFT
- ❖ Developed Value addition scripts for JIRA and Cadence in UFT

■ **Tools and Platform:**

- ❖ Qtest
- ❖ Jira
- ❖ SQL18
- ❖ VS17
- ❖ Selenium
- ❖ UFT
- ❖ RTC
- ❖ JAWS

Test Engineer – Bank of Ireland (June 2014 - Oct 2014)

Summary: Validation of BOI Products, accounts, services

- ❖ Analyze Business Requirements and prepare High Level test conditions
- ❖ Prepare Test cases based on Requirements Matrix
- ❖ Test Cases Review with development and Business.
- ❖ Request and validate the test data
- ❖ Perform Integration testing, System testing, Release testing, Regression testing and Cross Browser Testing
- ❖ Validate BOI portal UI and functionality
- ❖ Prepare Test Estimation and reports

■ **Tools and Platform:**

- ❖ HP ALM
- ❖ Citrix

Test Engineer - Admin Re UK Ltd (May 2013 - June 2014)

Summary: Validation of life, health, agricultural, vehicle insurance policies

- ❖ Analyze Business Requirements and Specification
- ❖ Prepare test cases for System testing and System Integration testing
- ❖ Prepare ST & SIT test completion summary report
- ❖ Prepare defect reports.
- ❖ Perform quality management as Configuration Controller to ensure the project Complies CMMI
- ❖ Perform DR/BCP Audit to ensure the project Complies CMMI
- ❖ Create, Develop and Enhance Value specific to the project

■ **Tools and Platform:**

- ❖ C#
- ❖ VS2010
- ❖ Oracle 10g
- ❖ Citrix
- ❖ WinSCP
- ❖ HP QC

Software Engineer – Xerox (Jun 2012 - Apr 2013)

Summary: Xerox ecommerce Services and Consumables & Supplies Monitoring of Xerox Printers

- ❖ Analyze Business Requirements
- ❖ Create Test Plan and Test Case Scenarios
- ❖ Perform Functional Testing, Sanity Testing and Regression Testing, Application/Web Testing, Compatibility Testing
- ❖ Bug Simulation
- ❖ Defect logging, reporting and tracking
- ❖ Prepare Status Reports
- ❖ Train the team in the practical use of testing tools.

■ **Tools and Platform:**

- ❖ Java
- ❖ SQL
- ❖ HP QC
- ❖ Putty
- ❖ WinSCP
- ❖ XEAN

Software Engineer – EMC Documentum (Sep 2011 - Jun 2012)

Summary: EMC Documentum Content and Storage Management

- ❖ Content Server installation in Windows, Linux and UNIX platforms with SQL/Oracle databases.
- ❖ Environmental setup and launching tests and CS Auto launcher
- ❖ Test Script Automation
- ❖ NextGen installation including silent and single node content server setup
- ❖ Junit Automation
- ❖ Bug-Fix Verification
- ❖ High Availability Content Server Configuration Setup
- ❖ Development of junit test cases and execution of same

■ **Tools and Platform:**

- ❖ Linux, Windows, Unix
- ❖ Junit
- ❖ HP QC
- ❖ Putty
- ❖ FileZilla, WinSCP
- ❖ Tomcat, IntelliJ